

# TETU ABERDARE WATER & SANITATION COMPANY

P. O. Box 1089 – 10100,

NYERI

## CONSUMER'S AGREEMENT

S/No. ....

Date .....

TO: The Water Undertaker,

TETU ABERDARE WATER & SANITATION COMPANY

TETU THEGENGE WATER SCHEME

I \_\_\_\_\_ ID No. \_\_\_\_\_  
(Full Name in BLOCK CAPITALS, Surname first)

Hereby make application to the appointed Water Undertaker of the above Water Supply for a supply of water to: -

Plot No. .... / Location ..... Sub Location ..... Village .....

Section No. .... / Or \*Street House/Flat No. ....

Occupied by me for domestic use, or use in Hotel, Boarding House, Business Premises, Industry Firefighting.

\*Delete items, which do not apply. Details will be required of Industrial use.

I agree to abide by the Water (Undertakers) Rules, the Water (Water Development Department) (General) Regulations, 1962, and the Special conditions set out on the back hereof.

Residential Address .....

Postal Address .....

Employer's Name .....

Employer's Address .....

Land Lord's signature as a guarantor if consumer is a tenant .....

Land Lord's Name .....

ID No. ....

Rubber Stamp if any .....

Postal Address .....

.....  
Signature of Applicant

APPLICATION ACCEPTED FOR AND ON BEHALF OF THE WATER UNDERTAKER

SIGNATURE .....

DATE .....

DESIGNATION .....

### FOR DEPARTMENTAL USE

Connection No. ....

Deposit Ledger No. ....

Meter No. ....

Account No. ....

Size of Meter .....

Meter Book No. ....

Meter Reading .....

Receipt (Deposit) No. ....

Date Water Turned On .....

Receipt (Works) No. ....

REMARKS: .....

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## CONDITIONS OF SUPPLY

1. The Water (Undertakers) Rules and the Water (Water Development Department) (General) Regulations (Sub. Leg. L. N. 74/1962) as from time to time amended shall be deemed to be incorporated in and to form part of these Conditions of supply
2. Applications for the execution of Works, will, as a rule, be dealt with in the order of priority of date, but the Water Undertaker reserves the right of executing the work in the manner and at the time best suited to his/her convenience.
3. All charges shall be payable on demand.
4. If any Account is overdue the Water Supply may be cut off under the provision of the Water (Undertakers) Rules, (Water Act 2002.) and proceedings taken to recover the charges due.
5. Any changes in the charges shall be notified in the Kenya Gazette, and in addition details thereof shall be sent to each consumer with the Monthly Account preceding such change.
6. The water undertaker shall have the right forthwith and without notice to terminate the agreement for any breach by the consumer of the Conditions of Supply; but without prejudice to any antecedent right against the consumer including the right to take proceedings.
7.
  - (a) No consumer shall use, permit to be used, any water supplied in pursuance of an application made by him/her under Regulation 3 of these Regulations except for such use as specified by him in his/her application.
  - (b) No consumer shall convey, or permit to be conveyed by any means whatever, for use outside his/her plot, or for sale any water supplied to him/her by the Water Undertaker.
8. In accordance with Regulation 12 of these Regulations, the consumer shall deposit Kshs ..... which shall be retained by the Water Undertaker for the period during which the consumer is supplied with water.
9. The consumer shall meet all charges in respect of water supplied in pursuance of this application and Consumer's Agreement until such time as the Supply is disconnected pursuant to a written request made by him/her.
10. The consumer's responsibility begins immediately after the meter towards his/her house irrespective of the length of pipeline financed by him.
11. It is the responsibility of the consumer to give access to the meter and premises to the Water Undertaker or his/her Authorized Agent who shall reserve the right to disconnect in the event of no such access being granted.

**TETU ABERDARE WATER & SANITATION COMPANY**  
**P. O. BOX 1089 – 10100, TEL.2034164**  
**NYERI**

**TECHNICAL REPORT**

Date: \_\_\_\_\_

Name of Supply: \_\_\_\_\_

S/No.: \_\_\_\_\_

Name: \_\_\_\_\_

Address: P. O. Box \_\_\_\_\_.

Plot No. \_\_\_\_\_

Conn. No. \_\_\_\_\_

Location: As per the Sketch

1. \_\_\_\_\_” x ½-----1NO
2. Valve Socket ½ (15mmØ) ----- 4NO
3. Barrel nipple ½ (15mmØ) G.I ----- 4NO
4. Gate valve ½ (15mmØ) original Pegler ----- 2NO
5. Union ½ (15mmØ) G.I -----1NO
6. Plain socket ½ (15mmØ) G.I ----- 4NO
7. Horizontal pipe ½ (15mmØ) (24”/600mm) threaded G.I----- 3Pc
8. Vertical pipe ½ (15mmØ) (24”/600mm) threaded G.I----- 2Pc
9. Bend ½ (15mmØ) G.I ----- 1Pc
10. Standpipe ½ (15mmØ) (36”) G.I -----1Pc
11. Elbows ½ (15mmØ) G.I -----5NO
12. Upvc pipes ½ (15mmØ) class “E” ----- length(s)
13. Tap ½ (15mmØ) lockable original Pegler----- 1 No
14. Thread tape ----- 3 Rolls
15. Tangit (125gms)----- 1No

Connection Fee: \_\_\_\_\_

Fixed Deposit: \_\_\_\_\_

Total Payment: \_\_\_\_\_

**1. Technical Considerations (to be completed by the Area Manager)**

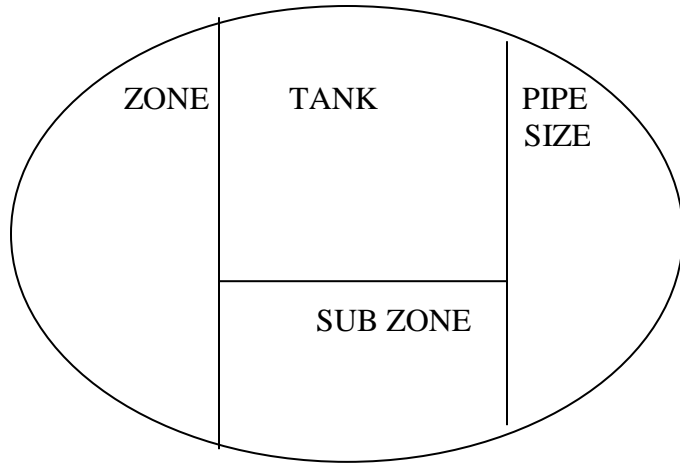
Distance of the new Connection from the Main Supply Line (approximate): \_\_\_\_\_ (Give Sketch showing Location of Meters).

Number of existing off-takes along the main supply line: \_\_\_\_\_ (Show in sketch).

Number of Consumers intended to be served by the new connection: \_\_\_\_\_ (Show in sketch layout).

Size of pipe to supply New Connection: \_\_\_\_\_

Recommended for connection – **YES** or **NO**



If yes give reason for recommending -

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Field Officer Name: \_\_\_\_\_ P/No. \_\_\_\_\_

Signature: \_\_\_\_\_

Area Manager Name: \_\_\_\_\_ P/No. \_\_\_\_\_

Signature: \_\_\_\_\_ Date & Stamp: \_\_\_\_\_

Remarks: Operation & Maintenance Engineer: \_\_\_\_\_

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Approval by General Manager: \_\_\_\_\_

**SKETCH SHOWING LOCATION FOR CONNECTION (pipeline & Plot)**

(to be completed by Technical Field Officer)

Name of the field staff:-----

Id No:-----

Signature:-----